

**Greeting Menu**  
1. Account Access  
2. Apply Loan  
3. Merchant Verification  
4. Spanish

**Validate Caller**

**Transfer to Rep**

**Merchant Verification**

**Set Language to Spanish**

**Only one Account**

Yes

**Speak Account Balance**

No

**Main Menu**  
1. Transactions  
2. Inquiries  
3. Change Password

**Transaction Menu**  
1. Transfer Funds  
2. Write a Check  
3. Stop Check

**Inquiry Menu**  
1. Balances on All Accounts  
2. Specific Account Info

**Change Password Process**

**Account Inquiry**  
1. Checking Accounts or Money Markets  
2. Savings Accounts  
3. Loan Accounts  
4. CD, Club or IRA Accounts

**Draft Inquiry**  
1. Recent Transactions  
2. Debit Transactions  
3. Specific Transactions  
4. Dividends  
5. Balance

**Share Inquiry**  
1. Recent Transactions  
2. Specific Transactions  
3. Dividends  
4. Balance

**Other Inquiry**  
1. Recent Transactions  
2. Specific Transactions  
3. Balance

**Loan Inquiry**  
1. Recent Transactions  
2. Last Payment Date  
3. Next Payment Date/Amt  
4. Payoff Amount  
5. Balance/Available Credit

**Draft Specific Transactions**  
1. Debit Transactions  
2. Withdrawals  
3. Deposits  
4. ATM  
5. Specific Check (# or amt)  
6. Last 5 checks

**Specific Transactions**  
1. Withdrawals  
2. Deposits  
3. ATM

**Specific Transactions**  
1. Withdrawals  
2. Deposits  
3. ATM